

DIRECTIONS: Answer the following questions in complete sentences using your notes.

1. What are the functions of nonverbal communication? (4 pts)

2. Define *verbal language* and list five important features of it. (6 pts)

3. One principal of language learning is that such learning proceeds from simple to complex. What are two other principles of learning language? (2 pts)

4. List four ways in which the English language changes. Give an example of each. (4 pts)

5. What is the difference between denotation and connotation of a word? (2 pts)

6. Why is it important to communication to establish a common language such as standard American English? When is it appropriate to use nonstandard English? (2 pts)

7. How can you improve your use of English? (4 pts)

8. One way that a body language communicates is through gesture. What are four other ways that body language communicates messages? (4 pts)

9. What is paralanguage? (2 pts)

10. What four features of your environment affect communication? Explain how each affects the communication process. (8 pts)